

HOW TO TURN ON VIRTUAL TOUR SETTINGS



The Virtual Showing system automatically adds a “Tour via Video Chat” option to the showing request forms on the listing detail pages of both your company website and your agents’ Delta websites. Currently, these options includes FaceTime, Google Duo, Skype, Zoom, and WhatsApp. When a showing request of this type is made, a new lead will be created with the information provided by the customer (phone number for FaceTime, Skype Id for Skype, etc.) so that they agent to which the lead is assigned can coordinate a showing via the selected and agreed upon method.



deltamediagroup.com
866-233-9833
support@deltagroup.com

The setting to activate this system can be found on the Admin side of the DeltaNet, under Preferences > Globals, in the “Virtual Showing/Open Settings” section. There, you’ll need to set “Disable Virtual Showings” to “No” and choose the “Default Live Video Services” that you would like your showing request forms to offer, by selecting the corresponding checkboxes. Then click “Update Preferences” to save your changes.

Virtual Showing/Open Settings Update Preferences

Disable Virtual Showings Yes No
Globally disable virtual showings on company site and agent site.

Default Live Video Services Set these services as defaults for virtual showings on company/agent site detail pages. Company administrators and agents can enable additional services under Lead Settings.

- FaceTime
- Google Duo
- Skype
- Zoom
- WhatsApp

Disable Virtual Open Houses Yes No
Globally disable virtual open houses

Once activated, you’ll see the selected options become available on the showing request forms on your listing detail pages.

note: you may need to completely close and reopen your web browser to see the new settings take effect

note: if you have a custom listing detail page design, you may need to contact support@deltagroup.com to have this functionality implemented

TOUR THIS HOME

Choose a date and time to see 2020 Delta Park Ln, Saint Louis, MO 63141.
An agent will get in touch to confirm your request shortly.

Tour in Person **Tour via Video Chat** ^{New!}

Choose your video chat app

FaceTime Google Duo **Skype** Zoom WhatsApp

Skype Id

First Name * Last Name *

Email * Phone

Friday April 3 Saturday April 4 Sunday April 5 **Monday April 6** Tuesday April 7 Wednesday April 8

7:00 AM 7:30 AM 8:00 AM **8:30 AM** 9:00 AM 9:30 AM 10:00 AM

Preferred Communication Method

Email **Text**

Please contact me to schedule a day and time

SEND REQUEST